

24 HOUR TUBS & SHOWERS

Limited Labor Warranty

WARRANTY: This limited Labor Warranty applies to all products purchased by the original Owner from 24-Hour Tubs and Showers. 24-Hour Tubs and Showers will provide all labor to repair or replace any product purchased by Owner from 24-Hour Tubs and Showers that is defective or not performing within standard industry tolerances for the Owner's Lifetime, as long as you own and reside in the house. The election to repair or replace shall be solely within the discretion of 24-Hour Tubs and Showers and BCI. Parts and materials are provided by BCI. Any parts replaced will be of equal or better quality and/or any repairs performed will be repaired back to the quality of the original remodel. For more information regarding parts and materials warranty, see manufacturer's warranty or the Limited Lifetime Warranty. This warranty is transferable one time.

WARRANTY CLAIMS: Owner may request service under this warranty by contacting 24-Hour Tubs and Showers at (757)793-0600. A visual inspection by an authorized representative of 24-Hour Tubs and Showers or BCI may be required. The warranty is only available to the original Owner. This warranty is a labor only warranty provided by 24-Hour Tubs and Showers. This warranty become null-and-void if the materials were damaged by nonstandard behavior of the Owner.

What Is Not Covered: This warranty become null-and-void upon the transfer of home ownership a second time. All warranties assume normal and reasonable use of 24-Hour Tubs and Showers' products or components. Minor color or textural variations from lot-to-lot of products are not product defects. These warranties do not cover any other damage, workmanship, or material failure including, but not limited to, damage caused by occurrences beyond the control of 24-Hour Tubs and Showers, such as settlement of the building, failure of the structure (including foundations and walls), use of incompatible accessories, removal, repair, or re-installation of any manufacturer products or components by other than 24-Hour Tubs and Showers, normal weathering, corrosive effects of salt air and chemical pollutants, normal fading, deterioration of caulking compounds, fire, flood, lightning, high winds, windblown objects, earthquakes, hurricanes, ice dams, icicles and/or ice storms, atmospheric conditions or weather of catastrophic nature as defined by the United States National Weather Service, other acts of God, intentional acts, unreasonable use or failure to provide reasonable maintenance, or damages due to or arising from the identification, detection, abatement, encapsulation, or removal of mold, asbestos, lead-based products, or other hazardous substances inside or outside of the structure being improved. Caulking is not considered a part of the warranty and therefore is not covered by this warranty. Condensation on any window, door or other structure is the natural result of excessive moisture in the house, and does not indicate a defective product or faulty installation. 24-Hour Tubs and Showers is not responsible for condensation and this warranty does not apply to condensation, its causes or its effects. 24-Hour Tubs and Showers reserves the right to charge customers a trip charge of two hundred seventy-five dollars (\$275).

What Voids These Warranties: Installation, removal, painting, repair, adjustment, tampering, or re-installation of any 24-Hour Tubs and Showers products or components by other than 24-Hour Tubs and Showers voids any warranty within this document, and 24-Hour Tubs and Showers expressly disclaims any liability for any costs, defects, or damages with respect to such actions.

Remedies and Rights: This warranty is the only express warranty provided by 24-Hour Tubs and Showers. No employee, representative, agent, nor any other person, has authority to assume or incur on behalf of 24-Hour Tubs and Showers any obligation, liability, or responsibility in place of or in addition to this warranty. LIABILITY TO OWNER UNDER THIS DOCUMENT IS LIMITED TO THE AMOUNTS RECEIVED BY 24-HOUR TUBS AND SHOWERS UNDER THE CONTRACT FOR GOODS AND SERVICES WITH THE OWNER. IN NO EVENT SHALL 24-Hour tubs and Showers BE OBLIGATED OR LIABLE FOR INCIDENTAL, SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES OF ANY KIND. SOME STATES DO NOT ALLOW EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND THEREFORE SOME OR ALL OF THE IMMEDIATELY PRECEDING SENTENCE MAY NOT APPLY. THIS WARRANTY PROVIDES SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

Annual Inspection: As part of your 24-Hour Tubs and Showers Limited Labor Warranty, we offer you, if requested, an annual inspection for a \$275 service fee. This annual inspection will help us make sure that your 24-Hour Tubs and Showers' products are performing consistent with industry standards. On or around the anniversary of your installation, simply contact 24-Hour Tubs and Showers to schedule your inspection.

Karen Schipula and Family